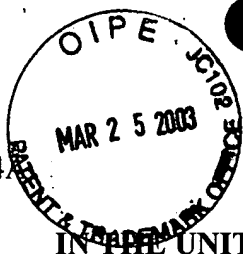


REALNET.034



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Pitzel, et al.)
Appl. No. : 09/318,438)
Filed : May 25, 1999)
For : SYSTEM AND METHOD FOR)
UPDATING INFORMATION)
VIA A NETWORK)
Examiner : C. Das)

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Technology Center 2100

AMENDMENT

United States Patent and Trademark Office
P.O. Box 2327
Arlington, VA 22202

Dear Sir:

In response to a final Office Action mailed October 23, 2002, Applicant has the following
amendments and remarks.

07/24/2003 TDAE1 00000001 09318438

01 FC:1202 180.00 DP

IN THE CLAIMS:

Please amend Claims 1, 13, 19, 20, 32, 38, 39 and 41 as follows:

sub D'17
1. (Amended) A method of selecting components for installation on a computer, the
method comprising the acts of:
receiving a request for the upgrade of one or more components;
determining one or more system conditions regarding the computer including determining
whether at least one component that is necessary for the execution of the requested components
is located at the computer; and
identifying one or more components for installation on the computer based upon the
request and the system conditions.